Important Consumer Guidelines
For
Updating Your Baby Lock Machine's Software

Revised: August 2016

Before updating machine read these important instructions completely.

When downloading updates from the consumer Baby Lock website you ***MUST FOLLOW THESE INSTRUCTIONS.***

Failure to follow these instructions may result in damage to the machine's circuit boards.

 1. Verify the update version of the machine which is located in the "**SETTINGS**" screen of the machine's LCD screen.

 2. Confirm that the latest update version can be uploaded to the current version shown on your machine. In some cases, if the machine is at a *very low version* you must first update a previous version before updating to the latest version. If the previous version required is no longer available on the website, contact Baby Lock Consumer Helpline.

 3. To install onto your machine use a **formatted** (clean) Flash Drive that is recommended by the manufacturer containing only the machine download file.

 4. *If your machine is capable of using the Direct Connect function (using USB cable included with machine) please keep in mind, depending upon the size of the download file, this could take much longer to download than using a formatted Flash Drive. Upon using the USB cable to update machine DO NOT use a media device in conjunction with the cable. This may cause a conflict.*

5. Compare the file size on the Flash Drive to the update file size on website once the download has completed. There could be a difference by only a few kilobytes in size when using Flash Drive but there should not be a "big" difference. *Do not insert the Flash Drive into the machine's USB Port until LCD screen instructs you to do so.*

6. To open the machine to the Update Mode press and hold the needle threader button while turning the power switch on. The update screen will appear. Depending on model of machine the appearance of this screen will vary. If necessary, select the icon for the type of transfer mode you will be using. The screen will then display the "**LOAD**" option. *DO NOT* press this icon at this time.

7. Insert the Flash Drive into the top USB port (ports vary with machine models) located on the right side of the machine. Wait until the access lamp stops blinking, approximately 5 to 6 seconds and press "**LOAD**". *Inserting the Flash Drive into the machine before turning it on to enter into the Update Mode may result in damage to the machine's circuit boards.* **Do not** power off the machine while the update is loading. During the update process you will see a "percentage of progress" on the LCD screen. There may be percentages that seem to be on the screen for a while, this is normal, **do not turn off the machine**, let it finish. You may also notice the Start/Stop button flashing red, green and orange; not always in this sequence, this is a normal process.

8. When "**Upgrade Complete**" appears on the screen you should power the machine off and remove the Flash Drive.

9. Power machine back on and go to the "**SETTINGS**" screen to confirm that the update is the version you just uploaded into the machine.