Installing Pro-Stitcher® Software

⚠ CAUTION: Before installing any Pro-Stitcher software, ensure your tablet is compatible. Important tablet compatibility information can be found at www.babylock.com.

TOOLS REQUIRED:
• USB drive

✎ NOTE: The USB port is in the black box behind the tablet, or on the tablet bracket.

✎ NOTE: Confirm that you are at the most current version update for your model tablet.

DOWNLOADING THE UPDATED PRO-STITCHER SOFTWARE

Begin by downloading the updated software from the Baby Lock website.

1. Insert a USB drive into the USB port of a computer connected to the Internet. Do not connect your Pro-Stitcher tablet to the internet.

2. In a browser window, navigate to the software section of the Baby Lock website: www.babylock.com. Choose *Download/Software,* then the approiate update for your tablet.

3. Select *Download* to download the most recent version compatible with your tablet. The file will be saved to the Downloads folder on your computer.

4. Locate the *PSUpdate[Version#]* folder. Copy the *PSUpdate.[Version#].exe* file from the folder to the USB drive.

5. After the file is copied to the USB drive, safely remove the USB drive from the computer and insert it into the USB port on the Pro-Stitcher tablet or tablet bracket, depending on your tablet model.

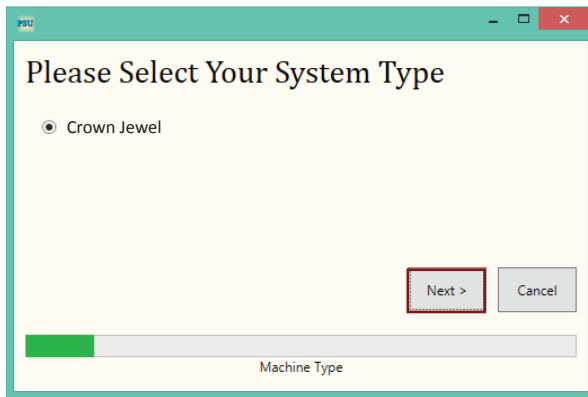## UPDATING THE PRO-STITCHER TABLET COMPUTER

1. Exit the Pro-Stitcher software by selecting *Shut Down*, then *Exit to Windows.*

2. Touch the gray bar at the top-left corner of the screen to open the on-screen keyboard.

3. Press the *Windows* key on the keyboard (it turns white). Then press the letter *E* to open a File Explorer window.

4. Locate the USB drive in File Explorer. Press and hold the file name, *PSUpdate.[Version#].exe*, until a box appears around your finger; then release your finger. (This simulates a right-click.) Then select **Run as Administrator** from the drop-down menu.

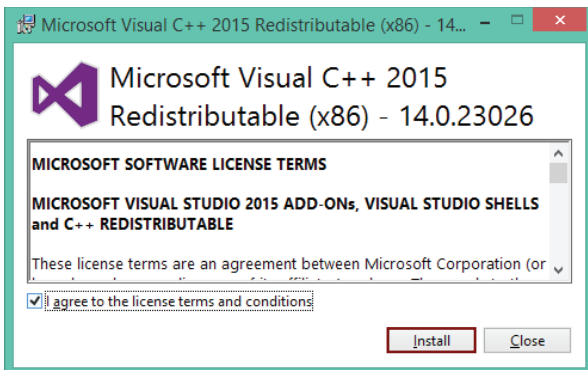5. Select *Start* when this screen appears.

6. If prompted, select the type of Baby Lock machine you have and press *Next*.

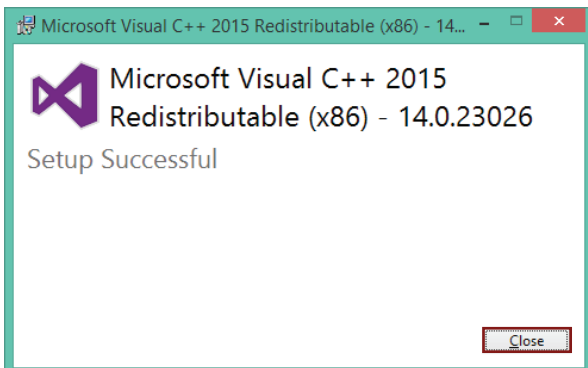

7. Select *Confirm* to continue.

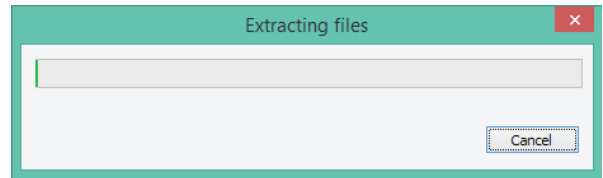✎ NOTE: If prompted, follow steps 8 through 15. Otherwise, proceed to step 16.

8. When the Visual C++ Redistributable installer appears, select the "I agree…" box and then select *Install*.
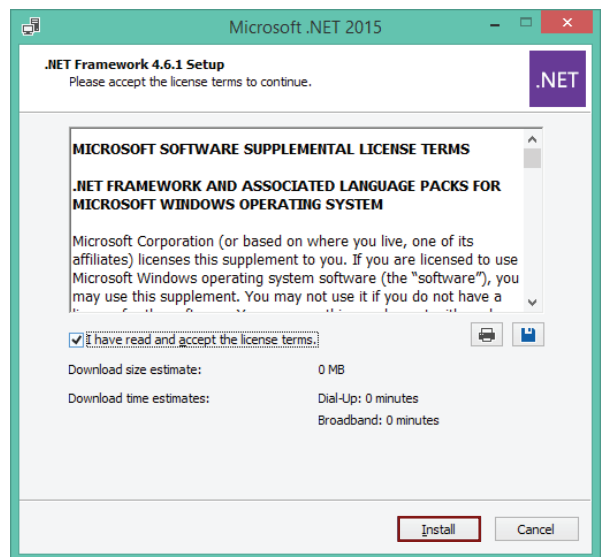

9. Select *Close*.

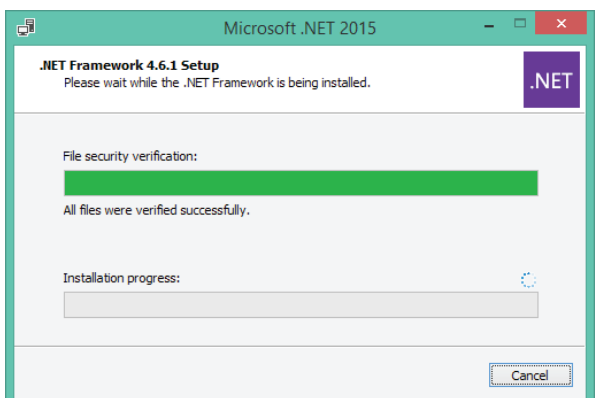10. **Wait for up to several minutes** for the next step to finish.

11. Mark the "I have read…" box and select *Install* to begin installing the .NET 4.6.1 Framework files required for Pro-Stitcher.

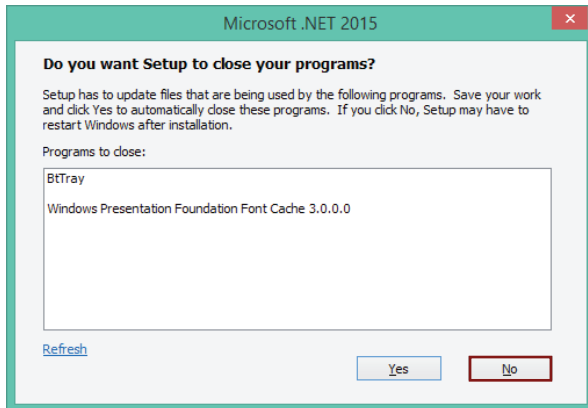➲ IMPORTANT: If the .NET installer indicates that you have a more current version, close the message box and continue to follow the on-screen instructions to complete Pro-Stitcher installation. Reboot the tablet computer when it is finished.
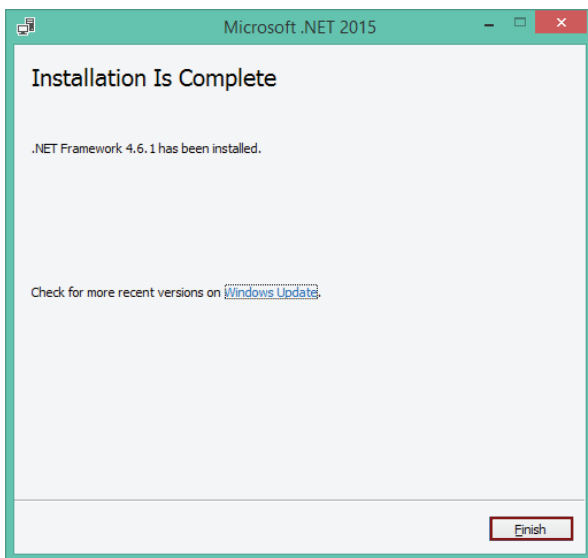

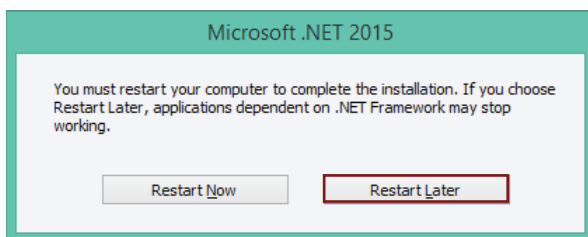12. Wait until the installation finishes. **This may take several minutes**.

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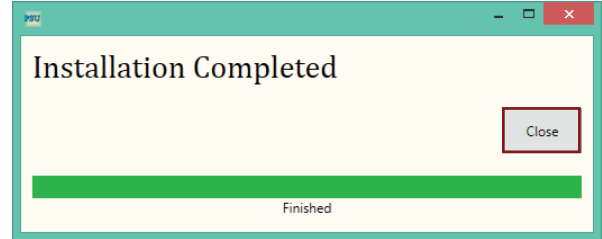13. If you receive a message asking you to close some programs, select *No*.

Microsoft .NET 2015

Do you want Setup to close your programs?

Setup has to update files that are being used by the following programs. Save your work and click Yes to automatically close these programs. If you click No, Setup may have to restart Windows after installation.

Programs to close:

BtTray

Windows Presentation Foundation Font Cache 3.0.0.0

Refresh

Yes   No

14. Press *Finish* when the installation is complete.

Microsoft .NET 2015

Installation Is Complete

.NET Framework 4.6.1 has been installed.

Check for more recent versions on Windows Update.

Finish

15. When prompted to restart the computer, select *Restart Later*.

Microsoft .NET 2015

You must restart your computer to complete the installation. If you choose Restart Later, applications dependent on .NET Framework may stop working.

Restart Now   Restart Later

16. When you see the Installation Completed message, press the *Close* button.

Installation Completed

Close

Finished

✎ NOTE: Step 17 is for tablets with Pro-Stitcher v.79 or earlier only.

17. Upon completion, the Pro-Stitcher software will automatically try to start up, but you will receive an error message due to the .NET software installation not being fully complete. Close the message, which returns you to the Windows desktop.

18. Reboot the computer to complete the installation process. To restart the tablet computer, press the tablet's power button once, or swipe your finger from the right side of the screen and then select Settings, Power, Restart from the sidebar.

✎ NOTE: For all updates follow the same procedure from Step 1 to completion.

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